PIN Code Setup Guide

Dear Customer,

The card you received at the bank branch must be activated by setting your PIN code yourself via Unibank ATMs. To set up your card's PIN code, please follow these steps:

1. Insert your card into a Unibank ATM (do not use NFC). When the menu window appears on the screen, select "Activate Card." A new window will then open for entering the one-time code received via SMS.

2. You will receive an SMS from the bank with the one-time code on the phone number you provided when applying for the card, and which you selected to receive SMS notifications about card transactions.

3. Enter the received one-time code into the appropriate field.

If you do not receive the SMS with the code, please contact a bank employee (if you are in or near a branch) or call the phone number indicated on the back of your card to confirm the accuracy of the phone number you previously provided.

If you enter the one-time code incorrectly, an appropriate message will appear on the screen, and the ATM will eject your card. After, you will need to repeat the steps from the beginning. An incorrectly entered code becomes invalid, and the bank will send you a new one. Even if you enter the one-time code incorrectly several times, your card will not be blocked. You can repeat the process an unlimited number of times.

4.   Once you enter the one-time code correctly, a new window will open on the ATM screen for entering the new PIN code you have chosen. You will need to enter it twice.

5.   After the PIN code is successfully set, the status of your card will change to **Active**, and you will receive an SMS notification.

If you encounter any technical issues while setting up your PIN code, you can call the phone numbers indicated on the back of your card.